



Winter Crisis Program Starts November 1st 2023

The Ohio Department of Development and **OIC of Clark County (HEAP)** will help income-eligible Ohioans stay warm during the cold winter months. The Home Energy Assistance Winter Crisis Program provides eligible Ohioans assistance paying a utility or bulk fuel bill or assistance paying for heating system repairs. The program runs from **November 1-March 31, 2024**.

To apply for the program, clients are required to schedule an appointment with OIC of Clark County (HEAP). Appointments can be scheduled by calling **937-342-3186** or schedule online @<https://app.capappointments.com>

Clients need to provide copies of the following documents for their phone appointment:

- Copies of their most recent energy bills.
- A list of all household members and proof of income for the last 30 days or 12 months for each member.
- Proof of U.S. citizenship or legal residency for all household members.
- Proof of disability (if applicable).

Last year, more than **761** families in Clark County were assisted through the Home Energy Assistance Winter Crisis Program.

OIC serves over 5,000 Clark County residents annually, OIC strives to assist those families and individuals with energy, water, education, training and rental assistance needs.

Eligible households can receive up to \$175 if they are a client of a regulated utility, or \$750 if they are a client of unregulated utilities such as electric cooperatives and municipal utilities. The assistance is applied to their utility bill and/or applied to heating system repair costs. Ohioans must have a gross income at or below 175% of the federal poverty guidelines to qualify for assistance. An appointment no-show may result in utilities being shut off.

For more information about the features of the Winter Crisis Program and what is needed to apply Call: 937-325-8366 (OIC's Emergency Assistance Line) or visit OIC's website at: <https://www.oicofclarkco.org/assistance-services>. To be connected to your local Energy Assistance provider visit www.energyhelp.ohio.gov or call (800) 282-0880.

The Ohio Department of Development empowers communities to succeed by investing in Ohio's people, places, and businesses. Learn more about our work at development.ohio.gov.

OIC of Clark County (HEAP) Contact:

Julie Vaughan at 937-325-5366 (Option 4 to leave a message)
email: heap@oicofclarkco.org

Development Contact:

Sarah Wickham
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